



THREE EASY WAYS TO REGISTER

Telephone: + 40 731 141 414, +40 749 474 549,
+ 40 411 44 20

E-mail: registration@callcenterexpo.ro

Call now if you want to become speaker or one of our sponsors.

Your customers are your business

27th – 29th April, 2010
National Institute of Statistics, Bucharest

REGISTRATION FORM

CONFERENCE

Please check the day / days you wish to participate in the conference, depending on the registration day and the number of persons you wish to register:

Participations name		Payment before 15.03.2010 or group of 3 and more delegates					
First Name	Last Name	Day one	Day two	Day three	Participation at Contact Center Awards 2010	All 3 days without participation at Contact Center Awards 2010	All 3 days with participation at Contact Center Awards 2010
		195 €	195 €	145 €	105 €	450 €	550 €
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Participations name		Payment after 15.03.2010					
First Name	Last Name	Day one	Day two	Day three	Participation at Contact Center Awards 2010	All 3 days without participation at Contact Center Awards 2010	All 3 days with participation at Contact Center Awards 2010
		215 €	215 €	160 €	115 €	500 €	600 €
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please fill in the contact information of person / persons who will attend the conference in order to be contacted for latest news.

Personal details:

First Name	Last Name	E-mail	Job Title	Department

Company: _____ Address: _____

City / State / Zip: _____

Tel: _____ Fax: _____

E-mail: _____ Web: _____

The conference fee includes registration, refreshment breaks, lunches, conference documentation, Call Center Directory 2010. The fee doesn't include travel or hotel accommodations.



Contact Center Awards 2010 will take place in the third day of the conference, starting with the 14.00 hours. The event awards the excellence from the Romanian industry of call centers and it will end with a cocktail. For more details about the Contact Center Awards 2010, please visit the website www.contactcenterawards.ro.

* All cancellations must be received in writing by April 15, 2010. Any cancellations received after this date are subject to a 50% cancellation fee. No refunds will be granted if cancellations are received within 10 calendar days or less before the conference begins. Substitutions are accepted anytime. accepted anytime.



www.callcenterexpo.ro
E-mail: registration@callcenterexpo.ro
14th, Popa Savu, district 1,
Bucharest, Romania



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CALL CENTER DIRECTORY

Call Center Directory 2010 is the most comprehensive source of business information about call center industry available in Romania.

<input type="checkbox"/> Back / 4th COVER <hr/> 2500 €	<input type="checkbox"/> 2nd or 3rd COVER <hr/> 1500 €	<input type="checkbox"/> 1 COLOUR PAGE <hr/> 450 €	<input type="checkbox"/> 1 B/W PAGE <hr/> 200 €	<input type="checkbox"/> 1/2 * Description B/W PAGE <hr/> 100 €
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Directory dimensions: netto 210 x 297 mm (width x height), brutto 220x307. Formats: EPS, TIF – Adobe Photoshop • EPS, AI, ART – Adobe Illustrator

Descriptions of your products shall be written in English and Romanian.

We kindly ask you to provide any advertising texts/logos/advertisements in the original form (laser printer, color copier or the CD storing graphics files with graphics file accompanied by the witness logo/ad in printer form - color: CMYK, minimal resolution: 300 dpi).

If computer processing/design (logo or advertising) necessary, an additional 20% charge of advertising value will be added.

* Call Center Directory 2010 will include a section describing the activity of your company, with no extra cost, if you purchase one of the first four options above. If you only want your company description included in the Call Center Directory please check the fifth option, at price of only 100 Euros.

All the information from Call Center Directory 2010 will also be available in a digital format.

EXHIBITION

Indoor stand scheme includes walls on the outline (excepting the free sides), general carpet, the name of the company on the fascia board and the package according to the rented area: spotlights, plug 220V, table, chairs.

* The representative fee includes: registration, refreshment breaks and lunches, Call Center Directory 2010 for stand staff. The fee doesn't include travel or hotel accommodations.

STANDARD STAND	Fee: 145 Euro/sq.m + representative fee* (125 Euro)	<input type="text"/>
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STAND BUILD UP BY EXHIBITOR	Fee: 90 Euro/sq.m, Area (sq.m): _____	<input type="text"/>
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CUSTOMIZED STAND	<input type="text"/>
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The stand can be built according to the organizer or exhibitors project based on standard stand construction / endowment with additionally construction / endowment based on estimate.



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MEDIA



Roll-up

Fee: 165 Euro/day

Roll-up (maxim 80x200mm) exposure during the conference and exhibition inside the event place.

PAYMENT

The conference and exhibition fees must be paid in advance of the event.

VAT (19%) is to be added to all tariffs.

The payment will be done in RON at an exchange rate from the date when the invoice was issued.

Billing address if different from above:

BANK TRANSFER:

The pay should be made to OTP BANK S.M.B. Account name: Expo Media SRL – Receipt account Cont nr. RO87OTPV110000023298RO01

CONFIRMATION

It is understood that, upon signing the application form we are subject to the provisions of the Call Center and Customer Care Conference and Expo participants and exhibitors rules and regulations and agree to abide by them.

Authorized signature:

Stamp:

Date: _____